

# Introduction

This is a supplemental User Guide intended to describe the following SMART features, replacing Batch Management, Transaction Entry, and Batch Edit Report features within EFS:

## Filing>Data Entry

### Broker Landing page>File>Data Entry

This is a sub section of the SMART User Guide. You may contact TechSupport via [email](#) to obtain a complete version of the User Guide.

Note: Development is in progress; this guide may be updated as new releases are in place.

## Prerequisites

You must have an authorized account with active credentials to SLTX's Electronic Filing System (EFS) or SMART application. SMART utilizes EFS credentials; therefore, separate credentialing is not necessary. Prior to accessing SMART and/or utilizing the API, you are required to accept any licensing agreements: Privacy Policy, Terms of Use, and SMART Connector and/or API User Licensing Agreement (when applicable).

## Environments

The following URLs are used for SMART:

**Test:** <https://test.sltx.org/> **Production:** <https://smart.sltx.org/>

## Site Navigation

To navigate back one or more pages, you may use your browser's back button or clickable breadcrumbs at the top of each page, or the left navigation panel.

## Supported Browsers

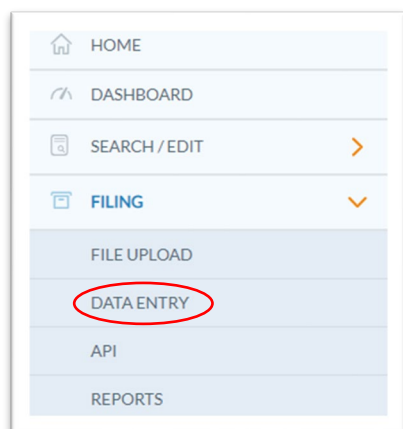
- Google Chrome
- Microsoft's Edge

NOTE: Internet Explorer (IE), regardless of the version, is not supported

## Primary Navigation

**Step 1:** Select Filing menu and click Data Entry.

\*This allows for Manual Web-Entry or Data Entry Filings, and includes ability to Reverse, Update / Correct, or Delete previously filed transactions.



## Data Entry landing page


Once you click Data Entry from the Filing menu, you will see the Data Entry landing page.

Home / Filing / Data Entry

### Data Entry


**Get Started**

What would you like to do today?

 **New Filing**

Used to make a new filing with SLTX, such as a new or renewal policy / binder, audit, cancellation, premium endorsement, name change, etc.






[New Transaction](#)

 **Search / Edit**

Used to search for and review the detail of any previously submitted transaction, and/or to make corrections to or edit a submitted transaction.

[Go to Search / Edit](#)

**Recent Filings** - Last 20 filings

BATCH	POLICY NO.	REFERENCE	TYPE	EFFECTIVE DATE	USER ID	TOTAL GROSS	SAVE AS
5995	<a href="#">TESTCANCELRX</a>		New Policy Reversal	01/18/2021	TESTPOST	\$-1,468.95	
5995	<a href="#">TESTCANCELRX</a>		Cancellation Reversal	04/18/2021	TESTPOST	\$0.00	
5995	<a href="#">TESTCANCELRX</a>		Cancellation Reversal	04/18/2021	TESTPOST	\$1,468.95	
5995	<a href="#">TESTCANCELRX</a>		Cancellation Amendment	04/18/2021	TESTPOST	\$0.00	
5995	<a href="#">TESTCANCELRX</a>		Cancellation	04/18/2021	TESTPOST	\$-1,468.95	

### Features

[New Transaction](#) – allows navigation to [Data Entry Transaction page](#) to make filings with SLTX

[Recent filings](#) – allows access to last 20 transactions filed by your agency and includes transactions made by all filing methods (SLTX processed, SMART Data Entry, or SMART API). Click the Policy Number link to view transaction details.

[Save as PDF](#) – allows filing confirmation page to be printed in PDF format

[Go to Search / Edit](#) – allows navigation to Policies Search/Edit page

[Notable changes between SMART Data Entry and EFS Filings](#) – based on feedback provided by users during focus group sessions, several changes have been made to improve overall filing workflow

## Data Entry (Manual Filing)

These steps may be used to create the following transactions: **Cancellation, or Reinstatement**

### Step 1:

Click **New Transaction** from Data Entry landing page to create new filings with SLTX, such as a new or renewal policy / binder, audit, cancellation, premium endorsement, name change, etc.

**<Future Release>** You may also file a reversal, delete, or update (correct) an existing filing.

### Step 2:

Select type of transaction by clicking on corresponding Transaction Type Tile, then click NEXT.

[Home](#) / [Filing](#) / [Data Entry](#) / Transaction Type

## Data Entry

Select Transaction Type

[Filing](#) [Update/Corrections](#) [Reverse](#) [Delete](#)

Please select a transaction type to file.

<input type="radio"/> <b>New Policy</b> Policy issued for the first time.	<input type="radio"/> <b>Renewal</b> Policy issued in subsequent policy terms (to extend an already existing policy).	<input type="radio"/> <b>Audit</b> An adjustment of the premium on a policy based on an audit. An audit must be for the entire time the coverage was in effect.	<input type="radio"/> <b>Cancellation</b> Policy is cancelled at the request of the company or the insured.
<input type="radio"/> <b>Endorsement</b> Change(s) to a policy. Used to add or delete coverage from a policy.	<input type="radio"/> <b>Installment</b> Used to let the insured pay out the premium. Usually setup in equal amounts. May be monthly, quarterly, semi-annually, annually, etc.	<input type="radio"/> <b>Reinstatement</b> If there was a Cancellation and premium was returned there would be additional premium for the reinstatement.	

[Cancel](#) [Next](#)

### Step 3:

Select sub-type by clicking on corresponding Sub-Type Tile.

<Future Release> Inception Date Change Endorsements; Audit, Cancellation, or Reinstatement Amendments.

Home / Filing / Data Entry / Transaction Type / Transaction Sub-Type

## Data Entry

Transaction Type: Cancellation      Report Date: 02/23/2022

Please select a transaction subtype:

☒ **Cancellation**  
Cancellation endorsement.

☐ **Amendment**  
Amending an existing cancellation, most often to revise cancellation's premium and MUST have the same effective date.

**Find a Policy**  
Input the policy number and effective date of the Cancellation and then click Search to locate the Policy / Binder.

Policy No.       Effective Date

Cancel

### Features

"Find a Policy" provides identification of parent policy first (by inputting policy number and effective date of child transaction). This eliminates necessity to search for and/or input the "parent policy ID" and allows coverage code(s) to be automatically applied to your child transaction.

### Step 4:

Input policy number and effective date of your transaction (i.e., cancellation, endorsement, audit, installment) and click SEARCH to locate the Policy/Binder transaction.

**Find a Policy**  
Input the policy number and effective date of the Cancellation and then click Search to locate the Policy / Binder.

Policy No.       Effective Date

1 result found for: Policy No. SLTX-1887

SELECT	POLICY NO.	TYPE	INSURED	EFFECTIVE DATE	ERRORS	HISTORY
<input checked="" type="radio"/>	SLTX-1887	New Policy	SLTX-1887 (F5)	07/16/2020	2	<a href="#">View</a>

Cancel

### Features

You may click [VIEW](#) to see a listing of policy/binder record displayed, along with any child (or non-policy) transactions already in the system. To view Errors, click [ERRORS](#) column.



## Step 5:

Select appropriate policy / binder, then click NEXT.

### Find a Policy

Input the policy number and effective date of the Endorsement and then click Search to locate the Policy / Binder.

Policy No.  
SLTX-1887

Effective Date  
06/15/2021  

Search

1 result found for: Policy No. SLTX-1887

SELECT	POLICY NO.	TYPE	INSURED	EFFECTIVE DATE	ERRORS	HISTORY
<input checked="" type="radio"/>	SLTX-1887	New Policy	SLTX-1887 (F5)	07/16/2020	2	<a href="#">View</a>

[Cancel](#) [Next](#)

## Step 6:

Data, including named insured, policy number, and coverage code(s), are copied from the parent policy into your child / non-policy transaction entry screen.

Input appropriate data from insurance document.

NOTE: To accomodate all cancellation or reinstatement scenarios, SMART allows return (negative), additional (positive), or zero premium cancellations and reinstatements. Therefore, it is necessary to enter a negative sign (-) if cancellation or reinstatement has return premium (or policy fee).

Additional coverage(s) cannot be added via a cancellation or reinstatement.

Home / Filing / Data Entry / Transaction Type / Transaction Sub-Type / Cancellation

## Cancellation

Basic Information

Policy No.  
SLTX-1887

Insured Name  
SLTX PLUMBING INC



Report Date ⓘ  
11/28/2022

Optional - Upload Transaction ⓘ  

Drag & Drop your files or Browse


Powered by PDF1A

Dates

Effective Date ⓘ  
06/15/2021  

Expiration Date  
07/16/2021

Continuous Until Cancelled ⓘ  
No

Issue Date ⓘ  


Coverage & Class

Coverage

CODE & DESCRIPTION ⓘ	PREMIUM
9334 - GEN LIAB - PREMISES LIAB COMM	\$ <input type="text"/>
9515 - PROP-COMMERCL FIRE/ALLIED LINE	\$ <input type="text"/>
Total: \$0.00	

Limit

Total Insurable Value  
\$150,000

Class

99938 - WAREHOUSES AND STORAGE FACILITIES

Fees

Total Premium ⓘ  
\$0.00

Total Policy Fee(s) ⓘ  
\$

Tax ⓘ  
\$0.00

Stamping Fee ⓘ  
\$0.00

Total Gross ⓘ  
\$0.00

## Features

Coach mark(s) are available for additional situational context.

Click the ⓘ icon. As an option, you may **upload a PDF copy** of your insurance document. This will automatically notify TechSupport via email for review, providing additional feedback or to document an indeterminate or

questionable transaction.

Note: Use of this (upload) feature is NOT required to complete a “filing” with SLTX.

Multi-State Transaction

Clear All

STATE & TERRITORY ⓘ	AMOUNT	DELETE
PA - Pennsylvania	\$ <input type="text"/>	
<input type="text" value="Search by State and Territory"/>   ▾	\$ <input type="text"/>	
Summary Amount: \$0.00		

Exempt Premium ⓘ

\$

Reference Number

Reference ⓘ

Go back

POST

Note: A type-ahead feature is available for non-Texas exposure, allowing users to input state or territory name or code.

Features

For continuity, any multi-state or territory codes from original parent policy are copied into your child / non-policy screen. If this transaction DOES NOT have non-Texas exposure, it is not necessary to take any further action in this section.

### Step 7:

Click POST to submit or file the transaction with SLTX.

Home / Filing / Data Entry / Transaction Type / Transaction Sub-Type / Cancellation

## Cancellation

Basic Information

Policy No. SLTX-1887	Insured Name SLTX-1887 (F5)	Report Date ⓘ 02/23/2022
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Dates

Effective Date ⓘ <div>✖ Effective Date is not a valid calendar date.</div>	Expiration Date 07/16/2021	Continuous Until Cancelled ⓘ No	Issue Date ⓘ <div>📅</div>
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Coverage & Class

Coverage

CODE & DESCRIPTION ⓘ	PREMIUM
9334 - GEN LIAB - PREMISES LIAB COMM	\$ <input type="text"/>
9515 - PROP-COMMERCL FIRE/ALLIED LINE	\$ <input type="text"/>
Total: \$0.00	

Note: If any errors are detected, you will see a notification and the transaction will not post. Make necessary corrections and click on POST to ensure filing is submitted.

Errors represented here are for demonstration purposes only and in no way represent scope of business rules and/or requirements for all filing types.

### Step 8:

Once transaction is complete and filing is accepted, a "Good Job" confirmation window will display (as demonstrated below).

## Good Job!

Policy No. SLTX-1887 has been cancelled.  
How do you want to proceed?

[PDF](#) Save as PDF

[Finish Filing](#) [Continue Filing Cancellations](#) [File Another Type](#)

You may print a confirmation of the filing by clicking [Save as PDF](#). You may continue filing by clicking File Another Type or Continue Filing, or simply click Finish Filing to be returned to the Broker Landing page.

## Recent Filings

### Step 1:

After completing STEP 1 from [Primary Navigation](#), find the Recent Filings section on the [Data Entry Landing page](#). This section allows access to last 20 transactions filed by your agency and will include transactions made by all filing methods (EFS manual or automated submissions, SLTX processed, SMART Data Entry, or SMART API).

To perform an in-depth search or locate a specific transaction, click "Go to Search / Edit".

Home / Filing / Data Entry

### Data Entry

**Get Started**

What would you like to do today?

#### New Filing

Used to make a new filing with SLTX, such as a new or renewal policy / binder, audit, cancellation, premium endorsement, name change, etc.

New Transaction

#### Search / Edit

Used to search for and review the detail of any previously submitted transaction, and/or to make corrections to or edit a submitted transaction.

Go to Search / Edit

#### Recent Filings - Last 20 filings

BATCH	POLICY NO.	REFERENCE	TYPE	EFFECTIVE DATE	USER ID	TOTAL GROSS	SAVE AS
5995	TESTCANCELRX		New Policy Reversal	01/18/2021	TESTPOST	\$-1,468.95	
5995	TESTCANCELRX		Cancellation Reversal	04/18/2021	TESTPOST	\$0.00	
5995	TESTCANCELRX		Cancellation Reversal	04/18/2021	TESTPOST	\$1,468.95	
5995	TESTCANCELRX		Cancellation Amendment	04/18/2021	TESTPOST	\$0.00	
5995	TESTCANCELRX		Cancellation	04/18/2021	TESTPOST	\$-1,468.95	

Click Policy Number link to view details of a specific transaction.



## Save as PDF

### Step 1:

Click PDF icon from Recent Filings section on [Data Entry Landing page](#) to print a confirmation of individual filings. This confirmation page will include all data elements input on the transaction, including Report Date, Batch Number, and SLTX ID (Policy ID) assigned by SLTX, and will serve as an affirmation of the filing and acceptance by SLTX.

Recent Filings - Last 20 filings							
BATCH	POLICY NO.	REFERENCE	TYPE	EFFECTIVE DATE	USER ID	TOTAL GROSS	SAVE AS
5995	TESTCANCELRX		New Policy Reversal	01/18/2021	TESTPOST	\$-1,468.95	
5995	TESTCANCELRX		Cancellation Reversal	04/18/2021	TESTPOST	\$0.00	
5995	TESTCANCELRX		Cancellation Reversal	04/18/2021	TESTPOST	\$1,468.95	
5995	TESTCANCELRX		Cancellation Amendment	04/18/2021	TESTPOST	\$0.00	
5995	TESTCANCELRX		Cancellation	04/18/2021	TESTPOST	\$-1,468.95	

Note: You may temporarily see another browser tab open displaying transaction details. This facilitates the PDF version and will be closed once document is complete. PDF file will be displayed at the top or bottom of your browser window. To open, double click on the PDF file.

Alternately, the "Save as PDF" feature is available following POST or submission of filing from the "Good Job!" confirmation window.

Home / Filing / Data Entry / Transaction Type / Transaction Sub-Type / New Policy

## New Policy

### Basic Information

Policy No.  
TEST123

Insured Name  
JOHN DOE


Insured Type  
Federal Credit Union (FCU) ⓘ

Purchasing Group (PG) ⓘ

Exempt Commercial Purchaser (EC)

☐ Yes ☐ No


Dates  
Effective / Inception Date ⓘ

 01/01/2021

Coverage & Class  
CODE & DESCRIPTION ⓘ

Good Job!

Policy No. TEST123 has been created.  
How do you want to proceed?

 Save as PDF

Finish Filing

Continue Filing New Policies

File Another Type

## View History

### Step 1:

From “Find a Policy” results, you may click VIEW to see a listing of policy/binder record(s), along with any child (or non-policy) transactions already in the system.

Home / Filing / Data Entry / Transaction Type / Transaction Sub-Type

### Data Entry

Transaction Type: Audit Report Date: 01/25/2022

Please select a transaction subtype:

☒ **Audit**  
An adjustment of the premium on a policy. For SLTX purposes, an Audit must be for the entire time that coverage was in effect.

☐ **Amendment**  
Amending an existing audit, most often to revise audit's premium and MUST have the same effective date.

### Find a Policy

Input the policy number and effective date of the Audit and then click Search to locate the Policy / Binder.

Policy No.  Effective Date

2 results found for: Policy No. TEST

SELECT	POLICY NO.	TYPE	INSURED	EFFECTIVE DATE	ERRORS	HISTORY
<input type="radio"/>	TEST	New Policy	TEST	01/01/2021	0	<a href="#">View</a>
<input type="radio"/>	TEST	New Policy	TEST	01/01/2021	0	<a href="#">View</a>

Home / Filing / Data Entry / Transaction Type / Transaction Sub-Type

### Data Entry

Transaction Type: Audit Report Date: 01/25/2022

Please select a transaction subtype:

☒ **Audit**  
An adjustment of the premium on a policy. For SLTX purposes, an Audit must be for the entire time that coverage was in effect.

☐ **Amendment**  
Amending an existing audit, most often to revise audit's premium and MUST have the same effective date.

### Find a Policy

Input the policy number and effective date of the Audit and then click Search to locate the Policy / Binder.

Policy No.  Effective Date

2 results found for: Policy No. TEST

SELECT	POLICY NO.	TYPE	INSURED	EFFECTIVE DATE	ERRORS	HISTORY
<input type="radio"/>	TEST	New Policy	TEST	01/01/2021	0	<a href="#">View</a>

#### History for Policy No. TEST

SLTX ID ↑	NAMED INSURED	TRANSACTION TYPE	EFFECTIVE DATE	ORIGINATED BY	ORIGINATED DATE
11248410	TEST	New Policy	01/01/2021	CHEYENNE	12/10/2021
11253305	TEST	Premium Endorsement	01/01/2021	CHEYENNE	01/25/2022

Displaying records 1 - 2 of 2.

Click the **SLTX ID** link to view details of individual transactions.

## View Errors

### Step 1:

From “Find a Policy” results, you may click the ERRORS column to a listing of any errors (or tags) applied to the policy/binder record displayed. NOTE: Based on current and former procedures, only manually paper filed transactions will reflect ERRORS on a *filed* transaction.

Home / Filing / Data Entry / Transaction Type / Transaction Sub-Type

### Data Entry

Transaction Type: Audit      Report Date: 01/25/2022

Please select a transaction subtype:

☒ **Audit**  
An adjustment of the premium on a policy. For SLTX purposes, an Audit must be for the entire time that coverage was in effect.

☐ **Amendment**  
Amending an existing audit, most often to revise audit's premium and MUST have the same effective date.

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### Find a Policy

Input the policy number and effective date of the Audit and then click Search to locate the Policy / Binder.

Policy No.       Effective Date

1 result found for: Policy No. SLTX-1887

SELECT	POLICY NO.	TYPE	INSURED	EFFECTIVE DATE	ERRORS	HISTORY
<input type="radio"/>	SLTX-1887	New Policy	SLTX-1887 (F5)	07/16/2020	2	<a href="#">View</a>

Home / Filing / Data Entry / Transaction Type / Transaction Sub-Type

### Data Entry

Transaction Type: Audit      Report Date: 01/25/2022

Please select a transaction subtype:

☒ **Audit**  
An adjustment of the premium on a policy. For SLTX purposes, an Audit must be for the entire time that coverage was in effect.

☐ **Amendment**  
Amending an existing audit, most often to revise audit's premium and MUST have the same effective date.

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### Find a Policy

Input the policy number and effective date of the Audit and then click Search to locate the Policy / Binder.

Policy No.       Effective Date

1 result found for: Policy No. SLTX-1887

SELECT	POLICY NO.	TYPE	INSURED	EFFECTIVE DATE	ERRORS	HISTORY
<input type="radio"/>	SLTX-1887	New Policy	SLTX-1887 (F5)	07/16/2020	2	<a href="#">View</a>

#### Errors for Policy No. SLTX-1887

ERROR CODE	ERROR DESCRIPTION	ERROR REASON
&	NEW TAG Complaint Notice missing/altered	The Notice of Toll-Free Telephone Numbers and Information and Complaint Procedures was not found with the policy information submitted to our office or it was altered in some way. Please be sure this is attached to the insured's copy of the policy. NO RESPONSE IS REQUIRED ON THIS TAG.
X	Tax and Stamping Fee must be shown on item	Both tax and stamping fee must be shown on each item submitted to this office. This tag is for your information only. No response is required.

Error Resolved: No      Date: 07/16/2020

## Notable changes between SMART Data Entry and EFS Filings

1. It is no longer necessary to create a Batch. SMART will automatically add all transactions to your batch. SMART will create new batches as necessary to facilitate filing requirements; however, in almost all cases a single batch will be created for each day your agency reports filings and will contain all Data Entry filings made under your license (regardless of the user creating those filings).
2. It is no longer necessary to manually input (or type) the tax, stamping fee, and/or total gross amounts. SMART will automatically calculate these amounts based on the coverage premium(s) and policy fee that you enter and display the amounts on the entry screen. It is necessary that these amounts are shown on the insurance documentation (per [6 TIC 981.101\(c\)\(3\)](#) and [28 TAC 15.5\(a\)\(3\)](#)). You may use SMART's calculations to assist you in this confirmation.
3. Instead of a Batch Edit Report, users may [print a confirmation](#) of each filing at any time once the posting / filing is complete.
4. With non-Texas exposure, you are only required to enter individual state and corresponding premium. It is no longer necessary to separately enter Breakdown of States Summary premium.
5. For any non-policy or child transaction, you will be prompted to identify the parent policy first (by inputting the policy number and effective date of the child transaction). This eliminates the need to search for and/or input the "parent policy ID".
6. SMART will automatically display corresponding coverage codes (from the original policy filing) for any non-policy or child transactions. It will no longer be necessary to look-up that information prior to filing.
7. Pending transactions will no longer be created for Manual Data Entry transactions. Instead, you will be notified immediately on any errors preventing acceptance of a submission. You will be prompted to correct the errors to complete the transaction.