Introduction

This is a supplemental User Guide intended to describe the following SMART features, which will replace <u>Batch Management</u>, <u>Transaction Entry</u>, and <u>Batch Edit Report features within EFS</u>:

Filing>Data Entry

Broker Landing page>File>Data Entry

This guide is a sub section of the SMART User Guide. You may contact our Tech Support team via <u>email</u> to obtain a complete version of the Smart User guide.

Note: Development of this application is in progress; this guide may be updated as new releases are in place.

Prerequisites

You must have an authorized account with active credentials to SLTX's Online Filing System or SMART application. SMART utilizes the user credentials from the existing Electronic Filing System (EFS); therefore, separate credentialing is not necessary. Prior to being granted access to the SMART application and/or utilizing the API, each user is required to accept the necessary licensing agreements from within SMART: Privacy Policy, Terms of Use, and SMART Connector and/or API User Licensing Agreement (when applicable).

Environments

The following URLS are used for SMART: Test: <u>https://test.sltx.org/</u> Production: <u>https://smart.sltx.org/</u>

Site Navigation

To navigate back one or more pages, you may use your browser's back button, the clickable breadcrumbs at the top of each page, or the left navigation panel.

Supported Browsers

- Google Chrome
- Microsoft's Edge

NOTE: Internet Explorer (IE), regardless of the version, is not supported

Primary Navigation

Step 1: Select the Filing menu and click Data Entry.

*This will allow you to make Manual Web-Entry or Data Entry Filings, and includes the ability to Reverse, Update / Correct, or Delete previously filed transactions.

🗇 НОМЕ	
Ch DASHBOARD	
SEARCH / EDIT	>
FILING	~
FILE UPLOAD	
DATA ENTRY	
API	
REPORTS	

Data Entry landing page

Once you click Data Entry from the Filing menu, you will see the Data Entry landing page.

🗇 New	Filing			Search / Edit				
Used to make a new filing with SLTX, such as a new or renewal policy / binder, audit, cancellation, premium endorsement, name change, etc.				Used to search for and review the detail of any previously submitted transaction, and/or to make corrections to or edit a submitted transaction.				
New Trans	action			Go to Search / Edit				
cent Filing	s - Last 20 filings							
	Cast 20 mings							
BATCH	POLICY NO.	REFERENCE	түре		EFFECTIVE DATE	USER ID	TOTAL GROSS	SAVI
BATCH	-	REFERENCE		Policy Reversal	EFFECTIVE DATE	USER ID TESTPOST	TOTAL GROSS \$-1,468.95	SAVI
	POLICY NO.	REFERENCE	New F					SAVI
5995	POLICY NO.	REFERENCE	New P Cance	Policy Reversal	01/18/2021	TESTPOST	\$-1,468.95	SAVI
5995 5995	POLICYNO. TESTCANCELRX TESTCANCELRX	REFERENCE	New P Cance Cance	Policy Reversal	01/18/2021 04/18/2021	TESTPOST	\$-1,468.95 \$0.00	

Features

<u>New Transaction</u> – allows user to navigate to the <u>Data Entry Transaction page</u> to make a filing with SLTX

<u>Recent filings</u> – allows user to see a summary of the last 20 transactions filed by your agency and includes transactions made by all filing methods (SLTX processed, SMART Data Entry, or SMART API). Click the Policy Number link to view details of the transaction.

Save as PDF – allows user to print confirmation of the filing in a PDF format

<u>Go to Search / Edit</u> – allows user to navigate to the Policies Search/Edit page

<u>Notable changes between SMART Data Entry and EFS Filings</u> – based on feedback provided from external users during focus group sessions, several changes have been made to improve overall filing workflow

Data Entry (Manual Filing)

These steps may be used to create the following transactions: Cancellation

Step 1:

Click **New Transaction** from the Data Entry landing page to make a new filing with SLTX, such as a new or renewal policy / binder, audit, cancellation, premium endorsement, name change, etc. **<Future Release>** You may also file a reversal, delete, or update (correct) an existing filing.

Step 2:

Select the type of transaction by clicking on the corresponding Transaction Type Tile, then click **NEXT**. <**Previous Release**> New or Renewal Policy or Binder, Endorsement, Audit, and Installment <**Future Release**> Reinstatement

Data Entry Select Transaction Type			Filing Update/Corrections Reverse Delete
Please select a transaction type to file. New Policy Policy issued for the first time.	Renewal Policy issued in subsequent policy terms (to extend an already existing policy).	Audit An adjustment of the premium on a policy based on an audit. An audit must be for the entire time the coverage was in effect.	Cancellation Policy is cancelled at the request of the company or the insured.
Endorsement Change(s) to a policy. Used to add or delete coverage from a policy.	Installment Used to let the insured pay out the premium. Usually setup in equal amounts. May be monthly, quarterly, semi-annually, annually, etc.	Reinstatement If there was a Cancellation and premium was returned there would be additional premium for the reinstatement.	
			Cancel Next

Step 3:

Select the sub-type by clicking on the corresponding Sub-Type Tile.

<Future Release> All non-premium endorsements, Audit or Cancellation Amendments.

Home / Filing / Data Entry / Transaction Typ	/ Transaction Sub-Type		
Data Entry			
Transaction Type Report Date Cancellation 02/23/2022			
Cancellation 02/23/2022			
Please select a transaction subtype			
Cancellation Cancellation endorsement.	Amendment Amending an existing cancellation, most often to revise		
Calcelation endorsement	cancellation's premium and MUST have the same		
	effective date.		
Find a Policy			
	e Cancellation and then click Search to locate the Policy / Binder.		
Policy No.	Effective Date		
Search by Policy Number	🖴 Search		
		Cancel	

Features

"Find a Policy" allows SMART to identify the parent policy first (by inputting the policy number and effective date of the child transaction). This eliminates the need to search for and/or input the "parent policy ID" and allows the coverage code(s) to be automatically applied to your child transaction.

Step 4:

Input the policy number and effective date of your transaction (i.e., cancellation, endorsement, audit, installment) and click SEARCH to locate the Policy/Binder transaction.

LTX-1887			06/15/2021 Search			
result found for: Poli	POLICY NO.	туре	INSURED	EFFECTIVE DATE	ERRORS	HISTORY
۲	SLTX-1887	New Policy	SLTX-1887 (F5)	07/16/2020	2	View

Features

You may click <u>VIEW</u> to see a listing of the policy/binder record displayed, along with any child (or non-policy) transactions already in the system. To view Errors, click <u>ERRORS</u> column.

Step 5:

Select appropriate policy / binder, then click NEXT.

Find a Policy Input the policy number a Policy No. SLTX-1887 1 result found for: Policy			he Policy / Binder. Effective Date			
SELECT	POLICY NO.	TYPE	INSURED	EFFECTIVE DATE	ERRORS	HISTORY
۲	SLTX-1887	New Policy	SLTX-1887 (F5)	07/16/2020	2	View
						Cancel

Features:

Once a parent policy (policy or binder) is already cancelled, the record will not be available for selection.

Step 6:

The pertinent data, including named insured, policy number, and coverage code(s), are copied from the parent policy into your child / non-policy transaction entry screen.

Input appropriate data from the insurance document, then click POST to submit or file with SLTX.

NOTE: To accomodate all cancellation scenarios, SMART allows return (negative), additional (positive), or zero premium cancellations. Therefore, it is necessary to enter a negative sign (-) if the cancellation has return premium (or policy fee).

Additional coverage(s) are not allowed to be added via a cancellation.

Home / Filing / Data Entry / Transactio	n Type / Transaction Sub-Type / Cancellat	ion		
Cancellation				-
Policy No. SLTX-1887		Insured Name SLTX-1887 (F5)	Report Date 02/23/2022	
5ETX 1007		3EIX 1007 (13)	02/23/2022	
Dates				
Effective Date 🛈	Expiration Date	Continuous Until Cancelled ^①		Issue Date ^①
6/15/2021	× 07/16/2021	No		Ë
Coverage & Class Coverage				
CODE & DESCRIPTION (1)			PREMI	UM
9334 - GEN LIAB - PREMISES LIAB CON	MM		\$	
9515 - PROP-COMMERCL FIRE/ALLIEI	DLINE		\$	
			Total: \$	0.00
Limit		Class		
Total Insurable Value		99938 - WAREHOUSES A	ND STORAGE FACILITIES	
\$150,000.00				
Fees				
Total Premium ^①	Total Policy Fee(s) ^①	Tax ①	Stamping Fee ①	Total Gross ^①
\$0.00	\$	\$0.00	\$0.00	\$0.00

Features

Multi-State Transaction				Clear Al
STATE & TERRITORY O		AMOUNT	DEL	ete
PA - Pennsylvania		\$	ĩ	i
Search by State and Territory	~]	\$	ĩ	Ĩ
		Summary Amount: \$0.00		
Exempt Premium [©]				
\$				
Reference Number				
Reference O				
			c	Go back POS

Note: A type-ahead feature is available for any non-Texas exposure, allowing users to type the state or territory name or code.

Features

For continuity, any multi-state or territory codes from the original parent policy are copied into your child / non-policy screen. If this transaction DOES NOT have non-Texas exposure, it is not necessary to take any further action in this section.

Step 5: Click **POST** to submit or file the transaction with SLTX.

Cancellation		
Basic Information		
Policy No.	Insured Name	Report Date ^①
SLTX-1887	SLTX-1887 (F5)	02/23/2022
Dates		
Effective Date ^① Expiration Date	Continuous Until Cancelled ①	Issue Date ①
× 07/16/2021	No	₿
Effective Date is not a valid calendar date.		
Coverage & Class Coverage		
CODE & DESCRIPTION ⁽¹⁾		PREMIUM
9334 - GEN LIAB - PREMISES LIAB COMM		\$
9334 - GEN LIAB - PREMISES LIAB COMM		\$
9334 - GEN LIAB - PREMISES LIAB COMM 9515 - PROP-COMMERCL FIRE/ALLIED LINE		\$

Note: You will immediately be notified of any errors, which will prevent the filing from being accepted. Once the errors are resolved or corrected, it is necessary to click POST again. The errors represented here are for demonstration purposes only and in no way represent the full scope of business rules and/or requirements for all filing types.

Step 6:

Once the transaction is complete and the filing is accepted by SLTX, the user will be presented with a "Good Job" confirmation page.

Good Job! Policy No. SLTX-1887 has been cancelled. How do you want to proceed?		Por Save as PDF
Finish Filing	Continue Filing Cancellations	File Another Type

From here, you may print a confirmation of the filing by clicking <u>Save as PDF</u>. You may also continue with filings by clicking File Another Type or Continue Filing. You may also click Finish Filing to be returned to the Broker Landing page.

Recent Filings

Step 1:

After completing STEP 1 from <u>Primary Navigation</u>, you will find the Recent Filings section on the <u>Data</u> <u>Entry Landing page</u>. This section allows users to see a summary of the last 20 transactions filed by your agency and will include transactions made by all filing methods (EFS manual or automated submissions, SLTX processed, SMART Data Entry, or SMART API).

To perform a more in-depth search or to locate a specific transaction, click "Go to Search / Edit".

Data Eni Get Started	try						
	u like to do today?						
🗇 New I	Filing		🗟 Search / E	dit			
		, such as a new or renewal remium endorsement, nar		and review the detail of any previously tion, and/or to make corrections to or edit a tion.			
New Transa	action		Go to Search / Edi	t			
				_			
Recent Filings BATCH	5 - Last 20 filings POLICY NO.	REFERENCE	туре	EFFECTIVE DATE	USER ID	TOTAL GROSS	SAVE A
		REFERENCE	TYPE New Policy Reversal	EFFECTIVE DATE 01/18/2021	USER ID TESTPOST	TOTAL GROSS \$-1,468.95	SAVE A
BATCH	POLICY NO.	REFERENCE					P
BATCH 5995	POLICY NO. TESTCANCELRX	REFERENCE	New Policy Reversal	01/18/2021	TESTPOST	\$-1,468.95	
BATCH 5995 5995	POLICY NO. TESTCANCELRX TESTCANCELRX	REFERENCE	New Policy Reversal	01/18/2021 04/18/2021	TESTPOST	\$-1,468.95 \$0.00	2

Click the Policy Number link to view details of that transaction.

You may print a confirmation of individual filings by clicking the PDF icon.

Save as PDF

Step 1:

Click the PDF icon from Recent Filings section on the <u>Data Entry Landing page</u> to print a confirmation of the individual filing by clicking the PDF icon. This confirmation page will include all data elements input on the transaction, including Report Date, Batch Number, and SLTX ID (Policy ID) assigned by SLTX, and will serve as an affirmation of the filing and acceptance by SLTX.

Recent Filings	- Last 20 filings						
BATCH	POLICY NO.	REFERENCE	туре	EFFECTIVE DATE	USER ID	TOTAL GROSS	SAVE AS
5995	TESTCANCELRX		New Policy Reversal	01/18/2021	TESTPOST	\$-1,468.95	PDF
5995	TESTCANCELRX		Cancellation Reversal	04/18/2021	TESTPOST	\$0.00	POP
5995	TESTCANCELRX		Cancellation Reversal	04/18/2021	TESTPOST	\$1,468.95	PDF
5995	TESTCANCELRX		Cancellation Amendment	04/18/2021	TESTPOST	\$0.00	Por
5995	TESTCANCELRX		Cancellation	04/18/2021	TESTPOST	\$-1,468.95	PD

Note: You may temporarily see another browser tab open and display the transaction's details. This is used to facilitate the print to PDF and will be closed once the PDF document is complete. The PDF file will be displayed at the bottom of your browser window. To open document, double click on the PDF file.

Alternately, the Save as PDF feature is also available immediately following the POST or submission of the filing from the "Good Job!" confirmation window.

Home / Filing / Data Entry / Transaction Type	/ Transaction Sub-Type / New Policy	
Basic Information		
Policy No.	Insured Name	
TEST123	JOHN DOE	
Insured Type Federal Credit Union (FCU) ^① O Yes O No	Purchasing Group (PG)	Exempt Commercial Purchaser
Dates Effective / Inception Date ^① D1/01/2021	Good Job! Policy No. TEST123 has been created. How do you want to proceed?	Save as PDF
Coverage & Class	Finish Filing	Continue Filing New Policies File Another Type

View History

Step 1:

From **Find a Policy** results, you may click **VIEW** to see a listing of policy/binder record being displayed along with any child (or non-policy) transactions already in the system.

Data Entry								
ansaction Type	Report Date							
udit	01/25/2022							
lease select a transa	action subtype:							
	the premium on a policy. For SL t must be for the entire time th fect.		dit, most often to revise audit's e the same effective date.					
ind a Policy put the policy number and olicy No. TEST	nd effective date of the Audit a	nd then click Search to locate the Policy / Bir Effective						
results found for: Policy N	No. TEST							
SELECT	POLICY NO.	туре	INSURED		EFF	ECTIVE DATE	ERRORS	HISTORY
	TEST	New Policy	TEST			01/01/2021	0	View
	TEST	New Policy	TEST			01/01/2021	8	View
0	TEST	New Policy	TEST			01/01/2021	8	Cancel
			TEST			01/01/2021		
Iorne / Filling / DataEntr	TEST ry / Transaction Type / Transa		TEST			01/01/2021		
			TEST			01/01/2021		
Iorne / Filling / DataEntr			TEST			01/01/2021		
iome / Filing / Data Entr Data Entry ransaction Type udit	ry / Transaction Type / Transa Report Date 01/25/2022		TEST			01/01/2021		
iome / Filling / Data Entry Data Entry ransaction Type udit Please select a transa	ry / Transaction Type / Transa Report Date 01/25/2022	action Sub-Type	TEST			01/01/2021		
Iome / Filing / Data Entr Data Entry ransaction Type udit Please select a transa • Audit An adjustment of t	ry / Transaction Type / Transa Report Date 01/25/2022	action Sub-Type Amendment Amending an existing a	udit, most often to revise audit?	5		01/01/2021		
Iome / Filing / Data Entr Data Entry ransaction Type udit Please select a transa • Audit An adjustment of t	ry / Transaction Type / Transa Report Date 01/25/2022 Saction subtype: the premium on a policy. For S It must be for the entire time th	action Sub-Type Amendment Amending an ensiting a premium and MUST ha	udit, most often to revise audit?	3	,			
iome / Filling / Data Entry Data Entry ransaction Type udit Please select a transa Audit An adjustment of t purposes, an Audit	ry / Transaction Type / Transa Report Date 01/25/2022 saction subtype: the premium on a policy. For S It must be for the entire time the free. History for Por	action Sub-Type Amendment Amending an ensiting a premium and MUST ha	udit, most often to revise audit' ie the same effective date.					
iome / Filling / Data Entry Data Entry ransaction Type udit Please select a transa Mulit An adjustment of t purpose was in eff coverage was in eff	ny / Transaction Type / Transa Report Date 01/25/2022 saction subtype: the premium on a policy. For S It must be for the entire time ti ffect. History for Por SLTXID ↑ 11248410	action Sub-Type LTX Amendment Amending an pussing a premium of MUST he Silicy No. TEST	udit, most often to revise audit' ie the same effective date.					
iome / Filling / Data Entry Data Entry ransaction Type udit Please select a transa Audit Audit Audit Audit Audit Audit Audit Audit	ry / Transaction Type / Transa Report Date 01/25/2022 Saction subtype: the premium on a policy. For S It must be for the entire time th ffect. History for Pc SLTXID ↑ 11248410 od effe	action Sub-Type LTX Amendment Amending an ensuing a oremium ki MUST ha blicy No. TEST NAMED INSURED TRANSACTION T	udit, most often to revise audit' re the same effective date.	ORIGINATED BY	ORIGINATED DATE			
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Iome / Filling / Data Entr Data Entry ransaction Type udit Please select a transa adult An adjustment of f purposes, an Audit coverage was in eff Find a Policy put the policy number an olicy No. TEST results found for: Policy 1	ry / Transaction Type / Transa Report Date 01/25/2022 Saction subtype: the premium on a policy. For S the ust be for the entire time the field. History for Poc SLTXID + 11248410 nd effet 11259305 No. Text	action Sub-Type LTX Amendment Amending an proving a prombum of MUST have	Addit, most often to revise audit; re the same effective date VPE EFFECTIVE DATE 01/01/2021 ment 01/01/2021	ORIGINATED BY CHEYENNE	ORIGINATED DATE 12/10/2021 01/25/2022		EROOK	Cancel
Iome / Filling / Data Entry Data Entry ransaction Type udit Please select a transa Audit Audit Audit Audit Audit Audit Audit Audit Audit Audit Audit Coverage was in eff Coverage was in e	ry / Transaction Type / Transa Report Date 01/25/2022 Saction subtype: the premium on a policy. For S ti must be for the entire time til ffect. History for Pc SLTXID ↑ 11248410 11253305 Displaying records	action Sub-Type LTX Amendment Amending an excurg a premium and MUST he premium Endorse TEST Premium Endorse	udit, most often to revise audit' re the same effective date.	ORIGINATED BY CHEYENNE	ORIGINATED DATE 12/10/2021 01/25/2022		ERRORS	

Click the **SLTX ID** link to view details of that transaction.

View Errors

Step 1:

From **Find a Policy** results, you may click the **ERRORS** column to a listing of any errors (or tags) which were applied to the policy/binder record being displayed. NOTE: Based on the current and former procedures, only manually paper filed transactions will reflect ERRORS on a *filed* transaction.

ome / Filing / Data Entry	/ Transaction Type / Transaction Su	b-Type				
Data Entry						
ansaction Type	Report Date					
udit	01/25/2022					
ease select a transac	ction subtype:					
	e premium on a policy. For SLTX must be for the entire time that ect.		existing audit, most often to revise audit's MUST have the same effective date.			
ind a Policy put the policy number and olicy No. SLTX-1887	d effective date of the Audit and then	click Search to locate the	Policy / Binder. Effective Date			
result found for: Policy No.	5. SLTX-1887					
SELECT	POLICY NO.			EFFECTIVE DATE	ERRORS	
					\frown	
	SLTX-1887	New Policy	SLTX-1887 (F5)	07/16/2020	2	View
	SLTX-1887	New Policy	SLTX-1887 (F5)	07/16/2020	2	View Cancel
0	SLTX-1867	New Policy	SLTX-1887 (F5)	07/16/2020	2	
0	SLTX-1867	New Policy	SLTX-1887 (F5)	07/16/2020	2	
	SLTX-1887 ry / Transaction Type / Transaction		SLTX-1887 (F5)	07/16/2020	2	
Home / Filing / DataEntr			SLTX-1887 (F5)	07/16/2020	2	
Home / Filing / Data Entry	ry / Transaction Type / Transaction !		SLTX-1887 (F5)	07/16/2020	2	
Home / Filing / DataEntr			SLTX-1887 (F5)	07/16/2020	2	
Home / Filling / DstaEntr Data Entry Transaction Type Wudit	ry / TransactionType / Transaction Report Date 01/25/2022		SUTX-1887 (F5)	07/16/2020	2	
Home / Filing / Data Entr Data Entry Transaction Type	ry / TransactionType / Transaction Report Date 01/25/2022		SUTX-1887 (F5)	07/16/2020	2	
Home / Filing / Data Entr Data Entry Transaction Type Judit Please select a transaction Audit An adjustment of t purposes, an Audit	ry / Transaction Type / Transaction Report Date 01/25/2022 action subtype: Errors for Policy N	Sub-Type	SUTX-1887 (F5)	07/16/2020	2	
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Home / Filing / Data Entr Data Entry Transaction Type Judit Please select a transaction Audit An adjustment of t purposes, an Audit	ry / Transaction Type / Transaction Report Date 01/25/2022 action subtype: Errors for Policy N ERROR ERROR ERROR ERROR ERROR	Sub-Type Io. SLTX-1887		X aint Procedures was not din some way. Please be	2	
Home / Filing / Data Entr Data Entry Transaction Type uudit Please select a transac Audit Audit Audit Audit Audit Coverage was in eff Find a Policy nput the policy number an Volicy No.	ry / Transaction Type / Transaction S Report Date 01/25/2022 action subtype: Errors for Policy N Errors for Policy N Errors & RROR E & NEWTA & NEWTA & NEWTA & NEWTA	Sub Type Sub Type Io. SLTX-1887	OR REASON Notice of Toll-Free Telephone Numbers and Information and Comp id with the policy information submitted to our office or it was alter	× aint Procedures was not di In some way. Please be S REQUIRED ON THIS TAG.	2	
Home / Filing / Data Entr Data Entry Transaction Type uudit Please select a transaction Audit Audit Audit Audit Audit Coverage was in eff Find a Policy nput the policy number an	ry / Transaction Type / Transaction 1 Report Date 01/25/2022 action subtype: Errors for Policy N trust ERROR CODE ERROR & NEWTA Notice m nd efft X Tax and S Error Resolved D	Sub Type Sub Type Io. SLTX-1887	OR REASON Notice of Toll-Free Telephone Numbers and Information and Comp id with the policy information submitted to our office or it was alter this is attached to the insured's copy of the policy. NO RESPONSE I tax and stamping fee must be shown on each item submitted to thi	× aint Procedures was not di In some way. Please be S REQUIRED ON THIS TAG.	2	

New Policy

Notable changes between SMART Data Entry and EFS Filings

- It is no longer necessary to create a Batch. SMART will automatically add all transactions to your batch. SMART will create new batches as necessary to facilitate filing requirements; however, in almost all cases a single batch will be created for each day your agency reports filings and will contain all Data Entry filings made under your license (regardless of the user creating those filings).
- It is no longer necessary to manually input (or type) the tax, stamping fee, and/or total gross amounts. SMART will automatically calculate these amounts based on the coverage premium(s) and policy fee that you enter and display the amounts on the entry screen. It is necessary that these amounts are shown on the insurance documentation (per <u>6 TIC 981.101(c)(3)</u> and <u>28 TAC</u> <u>15.5(a)(3)</u>). You may use SMART's calculations to assist you in this confirmation.
- 3. Instead of a Batch Edit Report, users may <u>print a confirmation</u> of each filing at any time once the posting / filing is complete.
- 4. With non-Texas exposure, you are only required to enter individual state and corresponding premium. It is no longer necessary to separately enter Breakdown of States Summary premium.
- 5. For any non-policy or child transaction, you will be prompted to identify the parent policy first (by inputting the policy number and effective date of the child transaction). This eliminates the need to search for and/or input the "parent policy ID".
- 6. SMART will automatically display corresponding coverage codes (from the original policy filing) for any non-policy or child transactions. It will no longer be necessary to look-up that information prior to filing.
- 7. Pending transactions will no longer be created for Manual Data Entry transactions. Instead, users will be notified immediately on any errors, which will prevent the filing from being accepted. The user will be prompted to correct the errors to complete the transaction.