Introduction

This is a supplemental User Guide intended to describe the following SMART features, which will replace the Transaction Inquiry AND the Individual Policy Transaction Report features within EFS:

Search/Edit>Policies

This guide is a sub section of the SMART User Guide. You may contact our Tech Support team via <u>email</u> to obtain a complete version of the Smart User guide.

Note: Development of this application is in progress; this guide may be updated as new releases are in place.

Prerequisites

You must have an authorized account with active credentials to SLTX's Online Filing System or SMART application. SMART utilizes the user credentials from the existing Electronic Filing System (EFS); therefore, separate credentialing is not necessary.

Environments

The following URLS are used for SMART:

Test: https://test.sltx.org/ Production: https://smart.sltx.org/

Site Navigation

To navigate back one or more pages, you may use your browser's back button, the clickable breadcrumbs at the top of each page, or the left navigation panel.

Supported Browsers

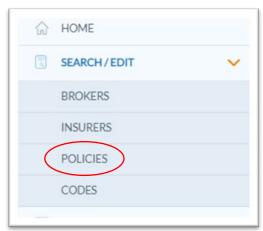
- Google Chrome
- Microsoft's Edge

NOTE: Internet Explorer (IE), regardless of the version, is not supported

Primary Navigation

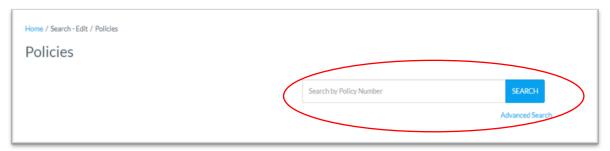
Step 1: Select the Search/ Edit menu and click Policies

*This will allow you to view information regarding policy level data of all filing methods by your agency.

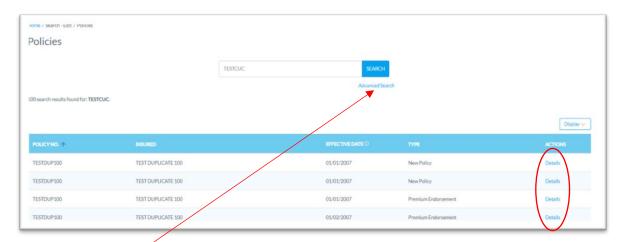


BASIC Policy Search

Step 1: Once you click Policies from the Search/ Edit menu, the option to search policies utilizing the Policy Number will become avaliable.



Step 2: Input the Policy Number and click search to reveal all records which match the Policy Number SLTX has on file. To further view details of the record, click <u>Details</u>.

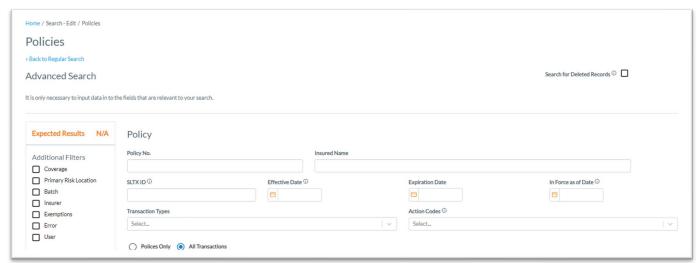


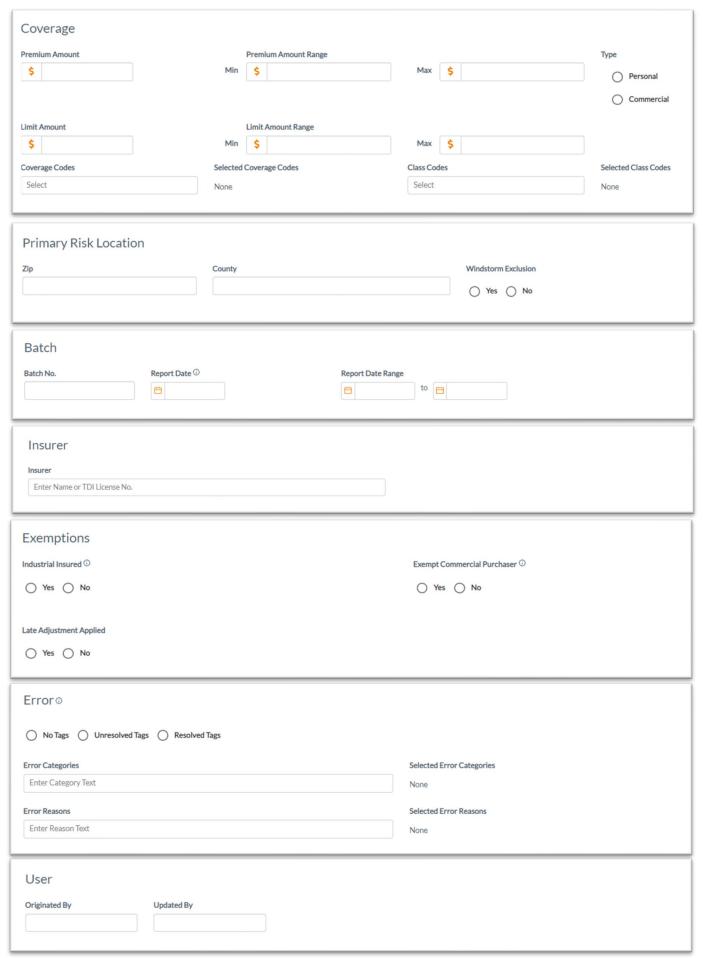
ADVANCED Policy Search

Step 1: Click Advanced Search on the Basic Search page to search by virtually any data element reported or stored by SLTX.

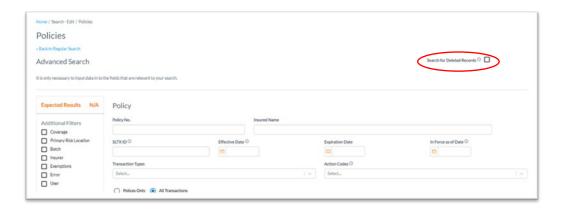
Note: Coach marks are available to the right of field names for additional context or information regarding the searched field.

Step 2: Select one, more, or all of the Additional Filters to expand search options to include information regarding <u>policy</u>, <u>coverage</u>, <u>risk location</u>, <u>batch</u>, <u>insurer</u>, <u>exemptions</u>, <u>errors</u>, and/or <u>users</u>.





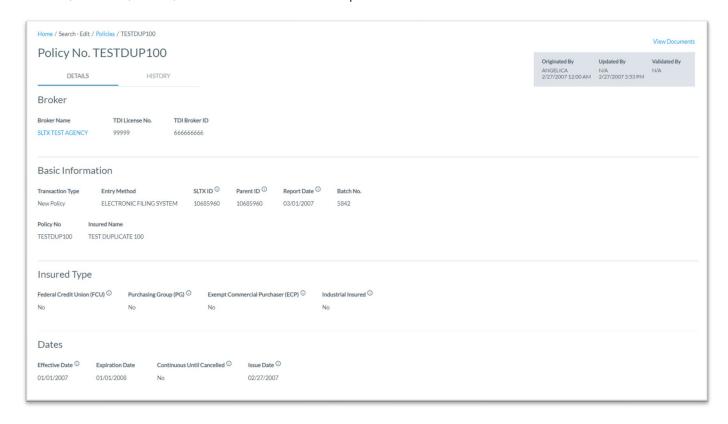
Step 3: If looking for deleted records, click on Search for Deleted Records.



Policies Detail View

Step 1: After completing STEP 2 from the <u>BASIC Policy Search</u> section, you will find details relating to the record initially searched.

*Details include Broker and Basic Information, Coverage & Class code information, Primary Risk Location, Insurers, Errors, and Multi-State or Exempt Premium.





Zip Code	County	Excludes Wind Coverage	Extended Territory Code
78704	Travis	No	Remainder of State

		▲ Ineligible Insure	
NSURER NAME ↑		NAIC NUMBER	PREMIUM 9
IG SPECIALTY INSURANCE COMPANY	80101265	26883	24.5000003
ANOPIUS US INSUANCE INC	8012520658	12961	24.500000
INDERWRITERS AT LLOYD'S LONDON	90102091	AA1122000	51.0000009
▲ 308 - LLOYD'S OF LONDON SYNDICATE	101132		
▲ 37 - LLOYD'S OF LONDON SYNDICATE	101127		

Error								
ERROI	RCODE	ERROR DESCRIPTION	ERROR REASON					
	FQ	Total Tax does not match computed total tax.	Total Tax does not match computed total tax.					
	FR	$Stamping {\sf Fee} does not match computed Stamping {\sf Fee}.$	Stamping Fee does not match computed Stamping Fee.					
	S2	Gross Premium is incorrect.	$Computed \ gross \ premium \ does \ not \ match \ gross \ premium \ on \ transaction.$					
	Date 04/10/2021							

Multi-State Transaction					
STATE & TERRITORY	AMOUNT				
AL	\$2,500.00				
	Summary Amount: \$2,500.00				
Exempt Premium 50.00					

Display Option for Policies Table

Step 1: After completing STEP 2 from the <u>BASIC Policy Search</u> section, you may also control which basic information is displayed within the Policies Result(s) table.

Note: Once this is selected, SMART will remember your selection.

